

**SOCIAL CARE AND ADULT SERVICES SCRUTINY PANEL
QUALITY OF HOMECARE SERVICES – ACTION PLAN**

SCRUTINY RECOMMENDATION	PROPOSED ACTION	BY WHOM	BUDGET COST	TIMESCALE
<p>1. That the Department of Social Care establishes and publicises a strategic vision for how it wishes to develop Homecare Services in the next 3 to 5 years. Following the establishment of that vision, the Department of Social Care should take the necessary steps to stimulate the market to bring about the realisation of that vision. The Panel would like to be involved in discussions about developing that vision.</p>	<p>Establish a Working Group (including Elected Members) to produce vision.</p> <p>Vision produced.</p> <p>Publicity plan produced and implemented.</p>	<p>Louise Grabham</p> <p>Louise Grabham</p> <p>Louise Grabham</p>	<p>Nil</p> <p>Nil</p> <p>Minimal</p>	<p>April 2010</p> <p>October 2010</p> <p>October 2010 onwards.</p>
<p>2. That the Local Authority and specifically, Elected Members, commence a debate around the future of Homecare Services and specifically the additional pressures that an ageing population will bring about. The Panel considers it absolutely vital that such a crucial topic around future growing demand of local authority resources is fully and frankly debated within the public domain.</p>	<p>Social Care to assist in any political debate as requested.</p>	<p>Tony Parkinson</p>	<p>Nil</p>	<p>In line with those set by Elected Members.</p>

<p>3. That the Panel is updated on a regular basis of the progress of the implementation and the accompanying data produced of the Electronic Monitoring System for ensuring that clients receive the amount of Homecare that has been assessed as necessary.</p>	<p>Reports to be provided to the Panel on a 6 monthly basis providing details of analysis of information produced by the Electronic Monitoring System (HET).</p>	<p>Tony Parkinson</p>	<p>Nil</p>	<p>October 2010</p>
<p>4. That the Department of Social Care continues to develop thorough and extensive training courses for people commissioned via Direct Payments in an attempt to ensure that minimum standards can be applied and thereby increasing the quality of services given to those utilising Direct Payments. Those people receiving Direct Payments should be made explicitly aware of such courses and encouraged to send their commissioned help on such courses.</p>	<p>Creation of induction training for all Personal Assistants.</p> <p>Process to allow for the assessment of individual PA training needs established.</p> <p>Delivery of induction and individual training commences.</p>	<p>Tony Parkinson</p> <p>Tony Parkinson</p> <p>Tony Parkinson</p>	<p>Nil</p> <p>Nil</p> <p>Unknown</p>	<p>May 2010</p> <p>May 2010</p> <p>June 2010 onwards.</p>